

Do you know what to do if your client has an allergic reaction?

Give your client the contact details of the manufacturer

On the pack of the product you used you will find the name and address of the manufacturer who is legally responsible for that cosmetic product. Encourage your client to contact them!



Reassure your client



Explain to your clients that companies need to know about any unwanted reactions to their products. The law requires companies to keep records of these reactions.



Where to go for further support

The UK Cosmetic, Toiletry and Perfumery Association (CTPA) created this booklet to explain more about why allergic reactions sometimes happen, what to do if someone has a reaction to a product and why companies need to be informed.

Help prevent allergic reactions

Every cosmetic product will have a full ingredients list which you and your client can check if they need to avoid a specific ingredient because of allergy. If hair colorants are used, don't forget to perform the Allergy Alert Test.

